

# National Network of Libraries of Medicine

## Pacific Northwest Region

Quarterly Report: 2001-2006 Year 5 Quarter 1

May 2005 – July 2005

### A. Network Programs

1. Health Professional Access to Information Services

No activity to report this quarter.

2. Assess Needs of Health Science Librarians

No activity to report this quarter.

3. Network Membership Program

In this region as of the end of this quarter:

- a. 156 Full Members—same as last quarter. (Note that this number does not include WAUPNR, which is counted as a full member in DOCLINE Institutions because WAUPNR is active in DOCLINE. However, WAUPNR is the LIBID for the NN/LM PNR office.)
- b. 195 Affiliate Members—eight more than last quarter: Kittitas County Medical Home Team (WAUKHZ), Alaska Health Fair (AKUKID), Snoqualmie Tribe (WAUKIF), Street Youth Ministries (WAUKII), Clinic at Royal City (WAUKIT), Heritage University (WAUKIU), Catholic Family and Child Services (WAUKLM), and Community-Minded Enterprises (WAUKNB).
- c. 156 full DOCLINE participants—same as last quarter. (Note that this number omits two Demo Libraries, WAUXXF and AKUXXK, which are “active” DOCLINE participants but are not real accounts; it also omits WAUPNR, which is an active DOCLINE participant but is the LIBID for the NN/LM PNR office. It also omits the three “Borrow-Only” DOCLINE libraries: Oregon State University ORUGYU; Willamette University ORUGYO; and Shriner’s Hospital for Children Research Department, ORUCDQ—these are counted as affiliate members.)
- d. 24 Public Libraries—no change from last quarter. One of these public libraries, Port Townsend Public Library, WAUZEG, is a DOCLINE participant (and therefore a full member). Three of the public libraries listed in DOCLINE are not network members—their records were entered by NLM staff because they’d had ILL transactions with NLM: Seattle Public Library’s record (WAUGZW), Asotin County Library (WAUJNV), Hillsboro Public Library (ORUJNT). So, 21

network members are public libraries—20 affiliate members and one full member.

- e. 146 libraries are contributing their Serial Holdings data to DOCLINE—no change from last quarter. This figure is obtained by using the DOCLINE filters “My Region” and “Reports Serial Holdings.” This search returns a total of 149 institutions, two of which are demo libraries and one of which is the NN/LM PNR office. Eliminating those 3 leaves 146.

#### 4. Document Delivery

DOCLINE Tutorial: Sections for all major DOCLINE functions have been completed. The tutorial was advertised via email announcements and a Dragonfly newsletter article.

The Resource Sharing/Network Coordinator position was posted, applications were reviewed, interviews were held, and Andrea Ryce was chosen to begin work on August 1.

#### 5. Resource Libraries

No activity to report this quarter.

#### 6. Communication

This quarter PNR staff members participated in conference calls for consumer health coordinators, outreach/education coordinators, DOCLINE coordinators and the monthly NNO conference calls for all staff as well as conferences calls for special purposes.

There were 182 messages on HLIB-NW, the regional discussion list that the RML manages and maintains. Thirty-three of these messages, or 6%, were sent from PNRNews, the official NN/LM PNR announcement list.

#### 7. Regional Advisory Committee

Gail Kouame continues to moderate the hip-pnr listserv -- the vehicle for communication for the Consumer Health Advisory Committee for NN/LM PNR

#### 8. Monitor region's programs

No activity to report this quarter.

#### 9. User Feedback

*"On behalf of the Northwest Portland Area Indian Health Board I would like to thank Linda Milgrom for your presentation on MedlinePlus at January's Quarterly Board Meeting. We appreciate you taking the time to help deliver valuable information to delegated, staff, and community members." Peal Capoeman-Baller, Northwest Portland Area Indian Health Board Chair, Portland, OR*

*"Just wanted to say "nice job" to Susan Barnes on the Docline tutorial -- you really put that Camtasia class to good use! I did a short tutorial for our Intranet page with no voice over and it took me a long time so I can appreciate how much work you put into this! Best regards, Buella (Boo) Horak, St. Joseph Hospital Library, Bellingham, WA*

*"Montana Health Network and its members want to thank you for the Express Award in the amount of \$7045. The award will allow us to teach the healthcare workers employed by our network facilities how to access and share the wealth of information available through your many Internet resources. ... we appreciate the feedback and assistance your organization provided to us in progressing through the application process. Our grant writer found your staff knowledgeable, helpful and truly a pleasure to work with." Janet Bastian, Chief Executive Officer, Montana Health Network, Miles City, MT*

#### 10. Training Facility

The PNR training room was used by UW Health Sciences Library Bioresearch Liaison Mark Minie for the NCBI class, **Introduction to Molecular Biology Information Resources**, June 13-15.

#### 11. NLM User/Non-User Needs Assessment

No activity to report this quarter.

#### 12. NLM Grants

No activity to report this quarter.

#### 13. Follow-up with NLM-funded Projects

We continued to consult with the Nez Perce Tribe on their IADL grant. Linda Milgrom helped Carm Bohnie plan PubMed and MedlinePlus training for tribal health staff and traveled to Lapwai to assist with the first sessions (July 26-27).

G. Kouame continues to monitor and administer five "Access to Electronic Health Information" subcontracts which are scheduled for completion in March 2006.

G. Kouame also monitors and administers four Express Outreach Awards with varying timeframes, all of which began in summer of 2005.

### **B. Outreach Programs**

#### 1. Outreach to Health Professionals

L. Milgrom gave a poster presentation and exhibited at the Washington State Environmental Health Association meeting in Spokane, May 4-6. The poster was a modification of one originally prepared by a contractor for SIS. L. Milgrom distributed copies on CD to Outreach Coordinators from other regions.

She also taught three workshops for public health staff (assessment coordinators), at the invitation of Washington Department of Health coordinators. At each session, MedlinePlus, PubMed, TOXNET, and PHPartners.org were demonstrated (Olympia, June 9; Everett, June 14; Moses Lake, July 13).

L. Milgrom also taught a similar session for Maternal and Child Health representatives of local public health jurisdictions in Yakima, WA, on July 21.

## 2. Consumer Health Information Services

G. Kouame met on May 4 with representatives from Puget Sound Alliance for Community Technology and King County Housing Authority (KCHA) to discuss preliminary plans for them to work together to provide health information services in some of the KCHA facilities.

She also met with Ellen Howard from Harborview Medical Center and Yazmin Mehdi of Seattle Public Library to discuss how Seattle Public Library can serve Somali and Vietnamese communities with health information needs.

## 3. Training to Support Electronic Access to Health Information

L. Milgrom made a site visit to the Clinic at Royal City, a community clinic in a primarily Hispanic area of Central Washington that is beginning a community-based health information outreach project funded by the RML (July 12).

Regional staff reviewed and awarded 11 new express outreach awards. The period of performance for these awards will be July 15, 2005 -- March 30, 2006. Responsibility for monitoring these projects is divided between G. Kouame, Maryanne Blake, and L. Milgrom as follows:

- Addressing Health Disparities with Health Education, Public Health Seattle & King County, Seattle, WA (Milgrom)
- Fairbanks African-American Health Initiative, Alaska Health Fair, Inc., Fairbanks, AK (Milgrom)
- Healthy Kids in Kittitas County, Catholic Family & Child Services, Yakima, WA (Blake)
- Improved Access to Health Information for Low-Income Residents, Kootenai Medical Center, Coeur d'Alene, ID (Blake)
- In the Know, Portland State University, Portland, OR (Kouame)
- Linking Rural Network Health Workers to Online Health Information Resources, Montana Health Network, Miles City, MT (Milgrom)
- Need Health Info? Assessing Trustworthy Health Information Online in Northwest Montana, Kalispell Regional Medical Center, Kalispell, MT (Kouame)
- Pilot Project to Demonstrate the Effective Use and Integration of Regional Library Resources in a Rural Health Care Setting, St. James Healthcare, Butte, MT (Blake)
- Quick Link Web Based Health Resources for KCHA Residents, Puget Sound Alliance for Community Technology, Seattle, WA (Kouame)
- University District Homeless Youth Health Education Project, Street Youth Ministries, Seattle, WA (Blake)
- Using the NN/LM to Improve Health Education in Royal City, The Clinic at Royal City, Royal City, WA (Milgrom)

L. Milgrom in touch with ongoing Outreach Project Awardees (reports appended):

- St. Mary's Hospital, Cottonwood, ID, completed their very successful project and submitted their final report.

- Public Health Nursing project (OHSU, Portland, OR), on schedule.
- Evaluating and Promoting Health Literacy in Recovering Alcoholics and Addicts at the Seattle Salvation Army Adult Rehabilitation Center (UW Health Sciences Library, Seattle, WA), on schedule.
- Skagit County Health Literacy Project (Skagit Valley Hospital, Mount Vernon, WA), on schedule.
- Alaska Health Information Outreach Project (Alaska Division of Public Health, Juneau, AK), on schedule. Made plans to exhibit together at Alaska Health summit in December.
- Walking for Health (Willamette Falls Hospital, Oregon City, OR), on schedule.

Despite numerous attempts to overcome obstacles, one regional subcontract was officially cancelled:

- AHEC/Lincoln County Health Coalition Internet Access Project (AHEC at WSU, Spokane, WA).

We received quarterly reports for the five COPPA awards funded through NN/LM PNR subcontracts (reports appended).

G. Kouame kept track of the five currently funded AEHI projects.

#### 4. Exhibits and Presentations at Meetings

M. Blake taught the class "When PubMed Isn't the Answer" twice at the annual meeting of the American Society for Neuroradiology in Toronto, Canada, May 23 - 26.

L. Milgrom and M. Blake attended the American Society for Neuroradiology meeting in Toronto, May 22-27. This is the second year of PNR's collaboration with ASNR, and clearly working together is valued by both the association and the RML. ASNR devoted a page in the meeting program to promoting NLM resources and the four hands-on workshops we presented. They also gave us a reduced rate for the exhibit space (and gave us a premium location). Since the RML nearest to Toronto is Region 1, we invited Peggy Falls to assist at the booth. And, since it was in Canada, we also invited Bev Brown from CISTI. All of us at the booth learned from each other! Immediately after the meeting ASNR staff contacted us to begin planning for workshops for the 2006 meeting, based on the very positive evaluations of participants.

National exhibits this quarter:

- American Society for Neuroradiology, Toronto, Ontario, May 22-27.
- Health Ministries Association, Omaha, NE, June 30-July 3.

Regional exhibits this quarter:

- "Or Perish in the Attempt: Medical Adventures of Lewis & Clark and the Corps of Discovery." Poster presentation at MLA in San Antonio, May 18.
- Staffed exhibit at the American Library Association meeting in Chicago, June 24 - 28.
- Staffed exhibit for the Health Ministries Association meeting in Omaha, June 30 - July 3.

- "Building Bridges to Quality Health Information for All: Exploring Resources for Minority, Multilingual, and Multicultural Clients," invited speaker, Health Ministries Association, Omaha, NE, July 2.
- "Cultural Diversity Resources on the Web," invited speaker, Rural Nurse Internship Summer Conference, Pullman, WA, July 13.

#### 5. Technology Awareness and Integration

PNR staff attended the Web Developers' conference at MLA in San Antonio on May 13.

#### 6. Library Improvement

No activity to report this quarter.

#### 7. Connections

No activity to report this quarter.

### **C. Enhancements**

#### **D. Administration, Staff, and Other [Added Category]**

PNR staff attended the RML Directors Meeting on May 14 and the Web Developers meeting on May 13 prior to attending the Medical Library Association annual meeting in San Antonio, TX.

Roy Sahali served as invited moderator for "The Role of Information Services for Emergency Preparedness and Response Symposium" at MLA.

M. Blake led a roundtable discussion on survival strategies for hospital libraries and librarians and participated in the Chapter CE Chairs meeting for MLA.

L. Milgrom participated in conference calls and meetings of the NN/LM Exhibit Design Team and the Technical Assistance group.

G. Kouame began meeting regularly with a workgroup at the UW Health Sciences Library to re-design the "Patient Toolkit" portion of the [healthlinks.washington.edu](http://healthlinks.washington.edu) web site -- the portion of the site for consumers.

G. Kouame has been appointed as program co-chair for the PNC/MLA Western Chapters (involves four MLA chapters) meeting to be held in Seattle in October 2006.

R. Sahali coordinated and led the NN/LM PNR Marketing Committee, and participated in development of the PNR proposal for the 2006-2011 contract.

R. Sahali also exhibited and presented, with staff from two other regions, at the annual CTCNet conference in Cleveland, OH, in June.